

Observations on the Outcomes Framework by the Performance and Corporate Services Overview and Scrutiny Committee

Conclusions

The Outcomes Framework report is a very important tool for the Cabinet, Cabinet Members, senior officers and the scrutiny committees to inform and monitor the delivery of the Council's priorities. It is therefore very important that the framework and monitoring report is effective in its utility.

There could be risks that if the outcomes framework was not fit for purpose, or if the KPIs do not adequately measure the delivery of the council priorities, then the framework could be ineffective or even possibly counter productive in informing how services and resources should be directed.

The Outcomes Framework Monitoring Report Template

1. That the Cabinet review the outcomes framework monitoring report template to structure it in such a way as to make benchmarking possible, to make metrics comparable over time and with other similar local authorities and include a RAG rating to clearly identify areas where the Council performance is on target and where it is not and to identify the relevant Cabinet portfolio holder to underscore political accountability for delivery of the priorities and associated targets and to identify the relevant Cabinet portfolio holder accountable.

The Utility of Outcomes Framework

2. That the Cabinet review the review the utility of outcomes framework monitoring report metric sand structure, to make sure that it is structured in a way that can be best used in practice, to effectively monitor and inform practice and policy, by departmental officers to inform their work, by the Cabinet Members to monitor implementation of his/her priorities, by the Cabinet, and by the scrutiny committees and full Council.

The Utility of Outcomes Metrics

3. That the Cabinet review the metrics used in the outcomes framework, to make sure that the metrics clearly reflect the delivery of the Council priorities, are proportionate to the delivery of the priorities, including reducing economic inequality and including reducing economic inequality, including agreed relevant Pazco environmental indicators, are the right metrics, that they are the correct indicators of positive delivery, that they distinguish between output and outcomes, which are statutory and non-statutory, between performance indicators that are statutory and non-statutory, including externally sourced performance measures and date, including externally sourced performance measures for Oxfordshire, are using percentage indicators instead of just numerical indicators where appropriate, (eg considering the natural population growth might lead to increases numerically), to include qualitative

measures where appropriate, and that they allow, as far as possible, comparability and benchmarking over time and between other similar local authority providers.

4. That the progress to date developing a public performance portal with a planned go-live in the second quarter of the year be noted and that receive a demonstration of the portal be requested to be arranged for members of the committee.